

Real Scale Up: Improving Access to Evidence-Based Programs

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Implementation and Scale -Up

- First we *implement* <u>then</u> we scale-upsuccessful scale-up requires attention to the science and practice of *implementation*
- Requires change at the
 - Practice Level (Front Line Staff)
 - Organization Level (Supervisors, Administrators, HR, Finance)
 - System Level (Funders, Government, Regulatory Bodies)



Implementation Frameworks

Changing the behavior of front-line staff, supervisors, administrators, legislators, funders

- **Implementation Drivers**
 - Competence and Confidence
 - Organization and Systems Change
 - Leadership
- **Implementation Stages**
- **Implementation Teams**
- **Improvement Cycles**



Scalability

- What do we mean by "going to scale"
- NIRN definition: An evidence-based intervention that reaches 60% of the population that could benefit
- NFP defines it as reaching 50% of the population that could benefit



...Can we go to scale?

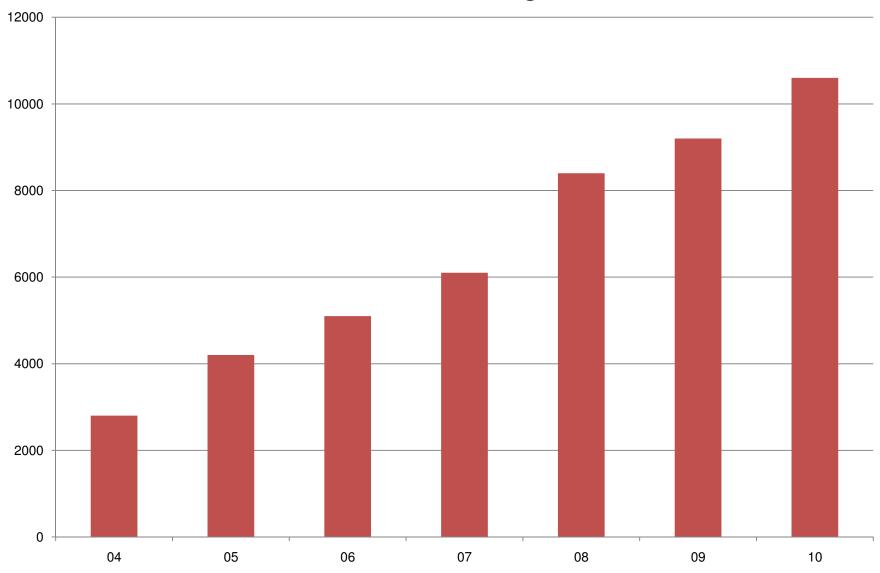
- **EBPs** now are boutique operations
 - Now have convincing demonstrations that EBPs can be implemented in the real world
 - Wonderful! But they are not used on a sustainable <u>scale</u> sufficient to <u>solve social</u> <u>problems</u>
- Hypothetically: What will it take to have 100,000 replications that produce increasingly effective outcomes for 100 years?



Some Promising Results

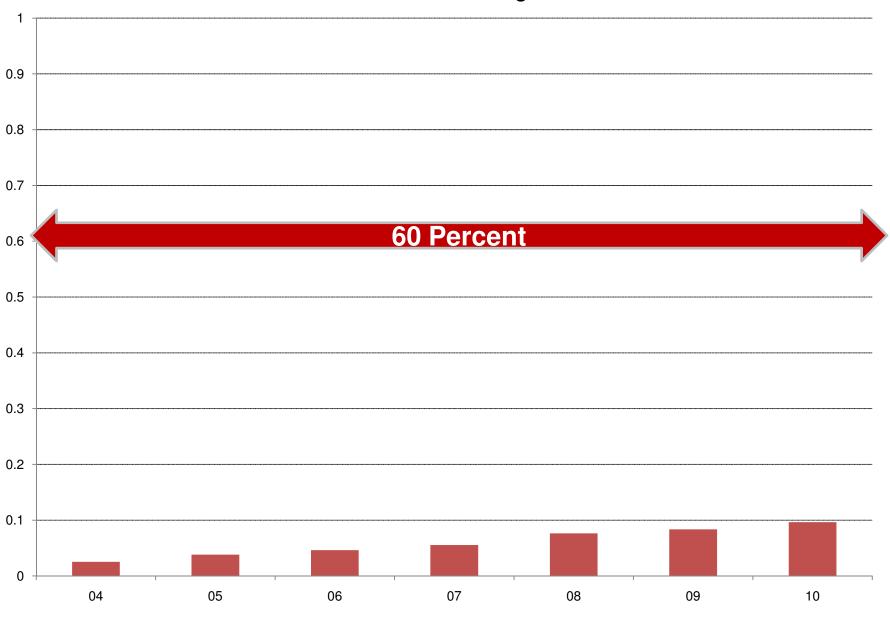
- MST in the US
 - 345 Teams in the US
 - In 31 States and District of Columbia
 - 22 states have 5+ Teams
- MFP in the US
 - **№** 31 states, 4 statewide initiatives,
 - and 381 counties
- School-Wide Positive Behavior Support
 - **№** In 10,000 Schools

Number of Schools using SWPBS



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Percent of all Schools using SWPBS



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Can We Go to Scale?....

- > 345 teams using MST in 32 jurisdictions
 - 1% of the youth who could be served ≠ 16,000 a year who could benefit
- 381 Counties have NFP teams out of 2,528 counties
 - 15% of the counties (381) \neq 50% of the counties (1,264)
- 10,000 schools using SWPBS
 - Out of 100,000 Schools
 - $10,000 \neq 60,000 \text{ or } 60\% \text{ of the schools}$



Implementing "on purpose"

Letting it happen

Unpredictable, uncertain, self-organizing -Recipients are accountable

Helping it happen

Enabled, influence – Recipients are accountable

Making it happen

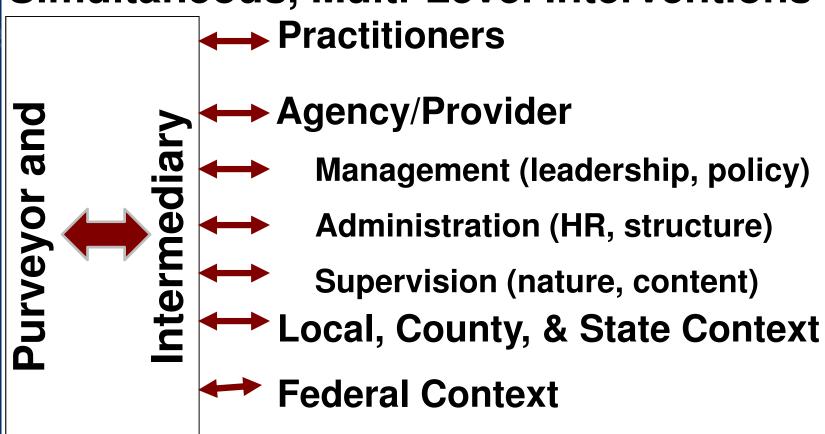
Orderly, planned, programmed, systems are "properly" managed. - Purveyors, Leadership and Implementation teams are accountable

Based on Greenhalgh, Robert, MacFarlane, Bate, & Kyriakidou, 2004



Purveyor AND Intermediary Structures and Strategies

Simultaneous, Multi-Level Interventions





Sustainable Infrastructure

Intermediary Purveyor Organization (IPO):

A state-based or statewide infrastructure to facilitate the adoption, implementation and sustainability of a number of evidence-based programs by:

- Broadly educating
- Assessing need, stimulating interest
- Assessing the "science"
- Connecting purveyors with organizations
- Helping adopters manage risk
- Ensuring implementation and fidelity
- Accumulating knowledge
- Building capacity
- Integrating efforts
- Managing 'scale-up shifts'
- Assisting with alignment

Supporting Infrastructure (Implementation)

Practices (Intervention)

Frontline Practice

Supervisors & Coaches

Host Agency Local Implementation Team Regional Supports State Leadership Team

Unit of Implementation



Scalability Challenges



- It's a long and winding road
- The infrastructure costs to build the road are not understood or accepted
- Requires *aligned* changes at many levels
- We aren't always good at recognizing when it's time for a "scale-up shift"



Scale-Up Shift

- NIRN definition: A scale-up shift is defined as a transition in the locus of control and responsibility for the quality and functioning of an Implementation Driver
- The goal is to develop more proximate implementation capacity that:
 - Is effective, efficient, and integrated
 - Produces both positive implementation outcomes and positive intervention outcomes

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Current Scalability "Bumps" in the Road

- Not all implementation strategies are "scalable" (e.g. all front line practitioners go to a single national location for initial training)
- Purveyors need to analyze the "tight" (quality control) and "loose" (capacity building) nature of each Key Implementation Drivers (e.g. Selection, Training, Coaching, Data Systems)
 - As the Intervention Becomes Better Defined
 - As Effective Implementation Is Better Understood



Implementation Science

Global Implementation Conference 2011

www.implementationconference.org

Integrate the science, practice, policy of implementation, organization change, and system transformation



For More Information

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www.scalingup.org
http://nirn.fpg.unc.edu/
http://www.fpg.unc.edu/~nirn/resources/publications/Monograph/



For More Information

Implementation
Research:
A Synthesis of the
Literature



Fixsen, D. L., Naoom, S. F., Blase, K. A., Friedman, R. M. & Wallace, F. (2005). *Implementation Research: A Synthesis of the Literature.* Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute, The National Implementation Research Network (FMHI Publication #231).

Download all or part of the monograph at:

http://www.fpg.unc.edu/~nirn/resources/detail.cfm?resourceID=31

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